



SFS360

Release notes

V5.3.1

15/06/2020

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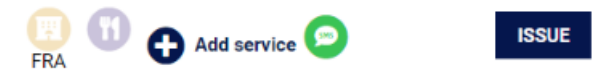
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Introduction

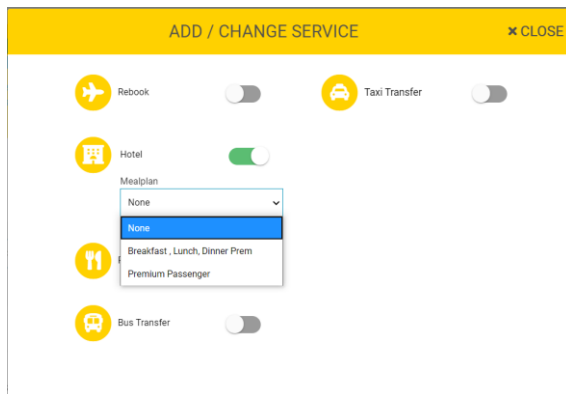
This document consists of all the new features, the upgrades and the known issues for release 5.3. Although all functionalities have been rigorously tested, please share unlisted items in Test Monitor. This process lists the unknown issue for future release. If you read about any features that are not available in your standard SFS360 platform configuration, please contact your SFS account manager so these configuration settings can be explored.

New features

1. On the select passenger page are new added icons behind the passengers. It is clear if message(s), sms and/or email, is sent to a passenger with the following points.
 - Passengers which only received email will have the mail received icon
 - Passengers which received only SMS will show the SMS icon.
 - No email and/or SMS received will show the current mobile phone and envelope icon
 - No contact details no icons
 - Mouse overs on a icon which tells the passenger received email and/or SMS when mouse over the SMS icon a pop up will show with the SMS message the passenger received
 - Mouse over a received email icon the pop up will show the email which is sent



- The meal plan selection is now done on passenger level but not hotel level anymore. When adding a service to passenger the meal plan is selected right away as well.



Upgraded features

- The approximate taxi costs are now displayed in the hotel information (hotel list and admin dashboard)
- When two passenger sharing a room and they choose a hotel via mobile it used to not change the hotel icon on the select passenger page. This is now fixed so the select passenger page is updated the correct way.
- Problem solved with IVR where no message was send after selecting 1 in the IVR call.
- Problem solved where an internal comment was not added to all passengers in a group.
- When a passenger is added manually and button add another passenger is pressed the flight irreg reason is now preselected.
- Call back function is now configurable per passenger tier.
- IATA codes on the irreg reason pages are updated
- When adding multiple people after each other from add passenger manually page the service is added automatically to every added person.

Known issues

- On the select passenger page with the save selection you can click the cross to deselect the name of the passenger in the search field but it remains on top section.
- When in the back end the maximum to a group is set to 3 people it is still possible to send messages to more then 3 people in a group.
- Printing a VBC letter doesn't work.
- When a separate Hotel and Taxi are issued it causes a very long operation time.

GDPR

No GDPR issues reported or changed